CHC51015 · DIPLOMA · COMMUNITY SERVICES

DIPLOMA OF COUNSELLING

Train as a counsellor using established counselling therapies.



COURSE FEE	UNITS	PRACTICE	TIME TO FINISH
$3,600	17	Real clients	12 to 18 months

WHAT YOU'LL LEARN

- ✓ Establish and manage the counselling relationship
- ✓ Use specialist interpersonal and interview skills
- ✓ Select and use counselling therapies
- ✓ Apply personality, development and learning theories
- ✓ Respond to crisis situations and manage cases

COURSE REQUIREMENTS

BEFORE YOU ENROL

Nothing required

No prior study or experience. You'll need a USI and a device that records video.

PRACTICE SESSIONS

Real clients

Counselling sessions with real people, for example 3 clients with 3 sessions each, on placement or in a face-to-face simulation.

HOW YOU SHOW IT

- Quizzes, written questions and case studies
- Session evidence assessed by a qualified counselling assessor
- Supervisor report where you're on placement

CHECKS

Police check

And a Working with Children Check where relevant to your placement.

UNITS YOU'LL STUDY

CODE	UNIT TITLE
CHCCCS019	Recognise and respond to crisis situations
CHCCSL001	Establish and confirm the counselling relationship
CHCCSL002	Apply specialist interpersonal and counselling interview skills
CHCCSL003	Facilitate the counselling relationship and process
CHCCSL004	Research and apply personality and development theories
CHCCSL005	Apply learning theories in counselling
CHCCSL006	Select and use counselling therapies
CHCCSL007	Support counselling clients in decision-making processes
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG001	Work legally and ethically
CHCPRP003	Reflect on and improve own professional practice

Plus 4 elective units. Your trainer confirms your electives at enrolment.

HOW YOUR COURSE RUNS

1. **Enrol**
   Pay upfront or in 4
2. **Pre-training check**
   USI and a short LLN check
3. **Study online**
   At your own pace
4. **Practical**
   Workplace or simulated tasks
5. **Certificate**
   Recognised Australia-wide

VIDEO RECORDING RULES

1. Hold photo ID next to your face and say your name, the date and the task at the start.
2. Record in one continuous take: no cuts, edits, filters or speeding up.
3. Keep your whole body and the equipment in frame, in good light, with clear sound.
4. Talk through what you are doing and why, as if explaining to the assessor.
5. Use the equipment listed for your course.
6. Only film people who have agreed to it. Never film children, clients or patients.
7. Upload the video to Cloudemy under the matching assessment task.

If a video doesn't show the full task, your assessor will ask for a new recording or a live video session.

CAREERS

- Counsellor
- Family support counsellor
- Community counsellor
- Case worker

NEXT STEP

Membership of a counselling association, or a degree in counselling or psychology.

ENROL ONLINE

www.staonline.com.au/products/diploma-counselling-online-course

Questions? Call 1300 722 689 or email hello@staonline.com.au

Verify CHC51015 and RTO 45870 at training.gov.au

$3,600

or 4 × $900 with Afterpay

Training and assessment are delivered by Spectral Training Academy Pty Ltd (RTO 45870, ABN 70 646 793 277). Requirements are taken from the official training.gov.au listing and checked 18 November 2026. See our refund policy at staonline.com.au/policies/refund-policy.