CHC40421 · CERTIFICATE IV · COMMUNITY SERVICES

CERTIFICATE IV IN YOUTH WORK

Support young people aged 12 to 25 through youth programs and services.



COURSE FEE	UNITS	PLACEMENT	TIME TO FINISH
$2,800	17	No set hours	9 to 12 months

WHAT YOU'LL LEARN

- ✓ Engage respectfully with young people
- ✓ Plan and run group activities
- ✓ Respond to critical situations
- ✓ Identify and report children and young people at risk
- ✓ Work in trauma informed ways and support mental health

COURSE REQUIREMENTS

BEFORE YOU ENROL

Nothing required

No prior study or experience. You'll need a USI and a device that records video.

PRACTICAL

No set hours

Tasks need evidence from working with young people, such as running 3 group sessions of at least 5 participants.

HOW YOU SHOW IT

- Quizzes, written questions and case studies
- Supervisor report or third-party observation
- No filming of young people

CHECKS

Working with Children Check

Needed to work with under-18s.

UNITS YOU'LL STUDY

CODE	UNIT TITLE
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCGRP002	Plan and conduct group activities
CHCLEG001	Work legally and ethically
CHCMHS001	Work with people with mental health issues
CHCMHS007	Work effectively in trauma informed care
CHCPRT025	Identify and report children and young people at risk
CHCYTH013	Engage respectfully with young people
CHCYTH014	Work effectively with young people in youth work context
CHCYTH015	Support young people to create opportunities in their lives
CHCYTH016	Respond to critical situations
CHCYTH022	Provide services for the needs and circumstances of young people
HLTWHS001	Participate in workplace health and safety

Plus 2 elective units. Your trainer confirms your electives at enrolment.

HOW YOUR COURSE RUNS

1. **Enrol**
   Pay upfront or in 4
2. **Pre-training check**
   USI and a short LLN check
3. **Study online**
   At your own pace
4. **Practical**
   Workplace or simulated tasks
5. **Certificate**
   Recognised Australia-wide

VIDEO RECORDING RULES

1. Hold photo ID next to your face and say your name, the date and the task at the start.
2. Record in one continuous take: no cuts, edits, filters or speeding up.
3. Keep your whole body and the equipment in frame, in good light, with clear sound.
4. Talk through what you are doing and why, as if explaining to the assessor.
5. Use the equipment listed for your course.
6. Only film people who have agreed to it. Never film children, clients or patients.
7. Upload the video to Cloudemy under the matching assessment task.

If a video doesn't show the full task, your assessor will ask for a new recording or a live video session.

CAREERS

Youth worker

Youth support worker

Residential youth worker

Youth outreach worker

NEXT STEP

CHC52025 Diploma of Community Services.

ENROL ONLINE

www.staonline.com.au/products/certificate-iv-youth-work-online-course

Questions? Call 1300 722 689 or email hello@staonline.com.au

Verify CHC40421 and RTO 45870 at training.gov.au

$2,800

or 4 × $700 with Afterpay

Training and assessment are delivered by Spectral Training Academy Pty Ltd (RTO 45870, ABN 70 646 793 277). Requirements are taken from the official training.gov.au listing and checked 18 November 2026. See our refund policy at staonline.com.au/policies/refund-policy.